



Please read and repeat this Script as fluently and smoothly as you can. ACD is looking for you to say the script without sounding like you are reading it. Good Luck!

My name is {Insert Your Full First and Last Name}, and the phone contact as listed on my Questionnaire is {Insert Phone Number You Are Calling From}. I am seeking approval as a Self Employed Remote Independent Business Owner to work inbound call projects on behalf of ACD Direct's clients. I will provide and maintain my own office, equipment and financial records and bear any costs associated with my work-at-home business. If I am approved by ACD Direct as a potential IBO to work from home, I understand that I must pay a fee to cover the cost of contract processing, criminal background check and online certification.

Once certified to take calls, I am asked to fulfill a minimum of 10 one-half hour time commitments during each invoice period that my contract is active. I am responsible for submitting invoices for my work via ACD Direct's semi-monthly tracking system. I understand that I am responsible for any applicable income taxes and any licenses and/or insurance that may be required by local, state or federal agencies for my self-employment.

ACD Direct's impressive client list includes many Public Broadcasting Stations (PBS), National Public Radio (NPR) Stations, non-profit organizations and many other successful companies. I represent that I am an honest individual and that I will provide professional customer service, a friendly voice, efficient data entry and am capable of following the script mandated on all projects in order to meet ACD Direct expectations.